



Coronavirus Update

As the Coronavirus continues to make its way across the globe, we are committed to being diligent in our efforts to keep our customers and employees safe, while taking proactive steps to prepare for the possibility of more cases locally. We care about our customers and employees, and we are providing this announcement as a precautionary notice. While we have implemented additional cleaning and disinfecting processes, we would also like to remind our customers and employees of some of the basic precautions for health and wellness.

How do we help protect our customers and drivers?

Our bus cleaners have been trained to pay close attention when cleaning the items below with soap and water, and spraying with disinfectant each time a motor coach returns from a charter. Drivers will wipe down these same surfaces with disinfectant wipes at the end of each day, during multi-day charters. Our drivers will ensure hand sanitizer and cleaning supplies are available on every charter.

Items to pay special attention to while cleaning Office and Buses

- Hand rails for entering and exiting the vehicle
- Arm rests
- Driver steering wheel
- Dash area
- Head rest
- Window sills
- Restroom door handles
- Restroom hand rails
- Seatbelt buckles and recliner levers
- Trays and tables
- Vehicle sprayed well with Lysol disinfectant spray or similar product on a regular basis
- Baggage door handles interior as well as exterior
- Have Sani-wipes available on vehicle for operator and passenger usage.
- Motorcoaches and School Buses are being sprayed twice a week with an **Antimicrobial Monofoil disinfectant** to kill bacteria

If a passenger or driver starts showing symptoms of the flu or coronavirus while on a multi-day charter, the driver will notify dispatch immediately. Action will be determined on a case-by-case basis.

How to help protect each other in the shop and offices:

The best way to protect ourselves is avoid being exposed to the virus. Health Canada recommends simple everyday preventative steps to help prevent the spread of respiratory virus, including:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Wash your hands often with soap and water for at least 20 seconds.
- If soap and water are not available, use an alcohol-based hand sanitizer (containing 60% alcohol or more)
- Cover your cough or sneeze with a tissue and then throw the tissue away.

In addition to the above:

Hand sanitizer and disinfectant wipes are available in every common area and available to all staff and tour guests. All common areas surfaces will be cleaned daily. Supplies are available for employees to clean their own workstations, keyboards, desktops, phones, and doorknobs on a frequent basis.

We are monitoring the latest updates and most current information regarding the Coronavirus closely, while partnering with IMG, and federal resources to stay abreast of the most recent updates. **Beaver Bus Lines will listen to Health Canada and adjust accordingly to their recommendations regarding the coronavirus.**